

# Cross-Layer Reliability Metrics

Subteam Activities

Observations

Brainstorm with Whole Team

July 8, 2009

# Agenda

- Subteam Members
- Subteam Timeline
- Problem Statement and Subteam Mission
- Why Cross-Layer Metrics?
- Vision for variable reliability at Runtime
- Call for better prediction (Kudva & Recchia et. al.)
- Hard error behaviors (Schroeder et. al.)

# Reliability Metrics Subteam

- Name (alphabetical order): affiliation (subteam activities focus)
- Carter, Nick: Intel (errors of all sorts)
- Dekel, Eliezer: IBM Haifa Research (system software)
- Kudva, Prabhakar: IBM Watson Research (prognostics)
- Recchia, Charles: Intel (prognostics)
- Seager, Mark: LLNL (HPC, accurate predictions is scale-out)
- Mitra, Subhasish: Stanford University (co-leader, variable reliability of all sorts)
- Sanda, Pia: IBM Systems & Technology Group (co-leader, variable reliability for soft errors)
- Schroeder, Bianca: Univ. of Toronto (errors of all sorts)
- Xenidis, Jimi: IBM Austin Research (runtime software)

# Subteam Timeline

- June 25 subteam meeting – introductions & brainstorm
- July 2 subteam meeting – problem definition & mission scoping – variable reliability whitepaper forming (draft available)
- July 6 focus group meeting on prognostics whitepaper forming (Kudva, Reccia, Mitra & Sanda)
- July 8 – today – Seek input / “cross-pollination” from broader CCC Team
- Post workshop subteam meeting
  - Incorporate broader team input into Whitepapers
- Whitepapers & Presentations completed and distributed

# Problem & Subteam Mission

- Future systems will potentially combine many different components coming from many different suppliers
- This significantly complicates how we estimate / quantify / design for the overall reliability of a system.
- We need to describe the reliability of these systems, and the reliability (e.g. data integrity performance) must be **predicted, verified, and validated** as a function of the **workloads** performed.
- We need metrics to be able to characterize and classify data integrity in this new paradigm of heterogeneous computing.
- Ultimately, we want the metrics to help enable the **variable reliability** to be delivered as needed at **runtime**
- The context is not only the hardware, but the runtime software and applications.
- We seek a holistic view across hardware components, system architecture, operating systems and runtime software, and user applications.
- We will contain the scope of the study to hardware errors but look for metrics to quantify their effects across the various layers.

# Layers

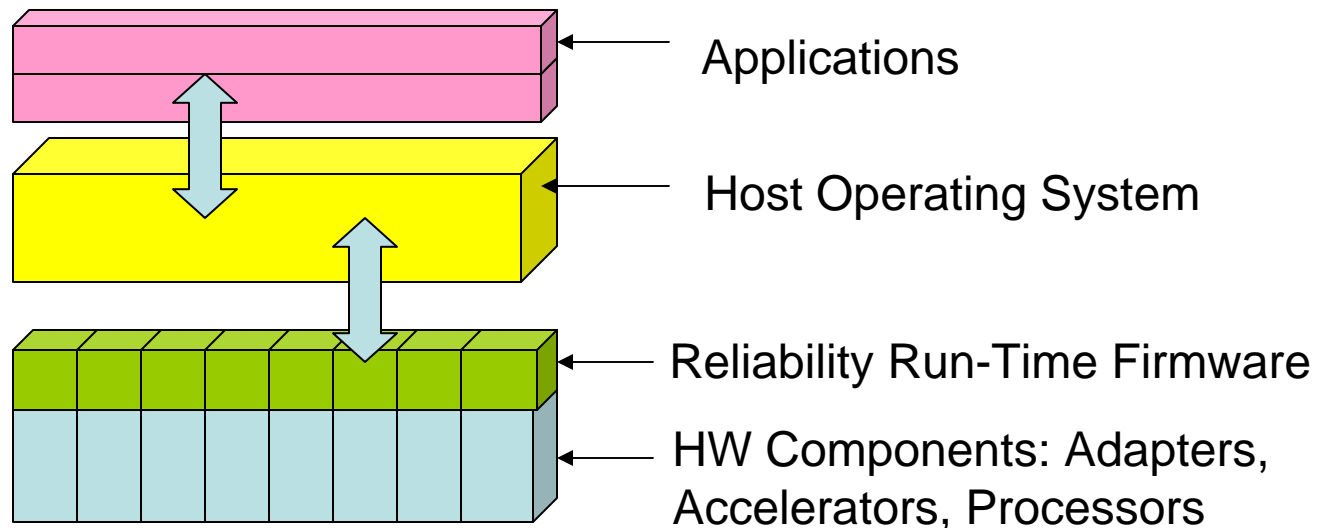
**Error rates are not “just” the sum of hardware components**

They depend on the RAS functions including firmware implementations

They depend on what the operating system does

They depend on the applications running

*Reliability Metrics Need to  
Cross Layers*



# Variable Reliability

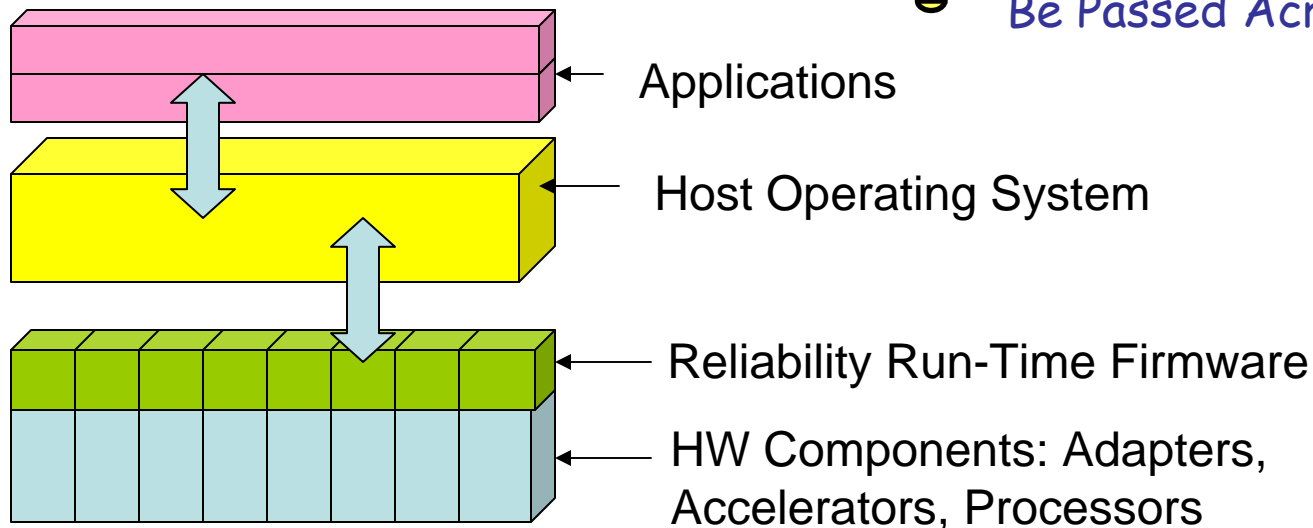
**Vision:** Future Heterogeneous Systems will have Standard Interfaces for Tunable Reliability

Interfaces will pass attributes to execute tunable reliability

Metrics provide the measures by which the **System** can quantitatively assess and control its reliability based upon its components..



Reliability Metrics Need to Be Passed Across Layers



# Variable Reliability

- Example 1:
  - Chip xyz is showing signs of wearout
  - It switches a wear indicator bit to “on” (*reliability metric*)
  - System middleware detects the xyz wear indicator bit has flipped to “on” and sends message to console “XYZ running in degraded mode” and field repair action is initiated (*reliability metric is passed between component to host*)
- Example 2:
  - Chip xyz1 is showing signs of wearout
  - It switches a wear indicator bit to “on” (*reliability metric*)
  - System firmware fails xyz1 out to spare xyz2 and sends message to console “XYZ failed and swapped to spare” and field repair action is initiated to replace spare (*reliability metric is passed between component to host*)
- Example 3:
  - Workload abc requires mainframe data integrity on accelerator efg but efg is a commodity part
  - Workload task carries a QoS bit (*reliability metric*) that indicates “mainframe reliability” and runtime software launches duplicate tasks on duplicate accelerators (*reliability metric is acted upon by runtime software*)
  - Results are crosschecked to be correct and result is sent to host



# Metrics for Accurate Error Rate Prediction

# Requirements for metrics

- Common language for system integration requirements
- Measure both current and prognostic reliability
- Common requirements for composition of large scale systems, and smaller systems
- Correlation between system components
- Capture both SER and HER

# Error Rate Dependencies

- Error rates (both current and prognostic) for both components and system are affected by
  - Environment
  - Configuration
  - Utilization

# Component Error Rate

- Define error rate as a range  $COMP\_i ER = [min-max]$  for components/hierarchies over:
  - Configurations in which component is used within system
  - Environment in which a component may be used
  - How the workload uses the component (hit rate and line usage in memory for example)

# System integration

- $EFF\_ER^{COMP\_i} = FUNCTION1 (ER^{COMP\_i}, CORR_j^{COMP\_i}, UTIL^{COMP\_i})$
- Such a function will be computed hierarchically where each node in the hierarchy becomes a component at the next level
  - ER is rated error rate of component i under certain conditions
  - $CORR_j^{COMP\_i}$  is the correlation variable that captures the relationship between the error rate of component i and other components j in the system
    - for example, the data rate of an IO device connected to a bus may be limited by data rate of bus
    - DIMMs may be configured many different ways based on other components in system
  - $UTIL^{COMP\_i}$  is a variable that captures the dependency of the error rate on the workload
- ER can be defined as any one of SDC, Checkstops, performance loss etc.

# Prognostic error metrics

- Predict future error rate (system fragility) based on knowledge of components
  - Example: if spare (processor/redundant line) etc are already used up, prognostic error rate is high
- Predictability of such an error rate and/or sensitivity of a component
  - Will help pre-empt failure
  - Identify critical components on the verge of failure AND whose failure would cause system wide outages and/or SDCs
  - Focus service requests requirements

# A typical prognostic equation

- Prognostic System Error rate =
  - $\sum \text{FUNCTION2} ( \text{EFF\_ER}^{\text{COMP}_i}, \text{CRIT}^{\text{COMP}_i}, \text{UTIL}^{\text{COMP}_i}, \text{FAIL/ENV\_STATUS}^{\text{COMP}_i} );$
- Variable  $\text{FAIL/ENV\_STATUS}^{\text{COMP}_i}$  is used to capture the current state of fragility of component or hierarchy

# Work to do

- In the context of some full systems, and diverse application domains (HPC to consumer), define:
  - 1. Define  $\sum_j \text{CORR}_j^{\text{COMP}_i}$ , for each component/hierarchy  $i$ , sum the correlation of error rate between component  $i$  and all other  $j$  components in the system precisely
  - 2. Define  $\text{CRIT}^{\text{COMP}_i}$ , i.e., criticality of component  $i$  in the system precisely
  - 3.  $\text{FAIL/ENV\_STATUS}^{\text{COMP}_i}$ , potential of component error rate to increase (either SER or HER based on current failure/environmental conditions precisely).
  - 4. Precise definition for  $\text{UTIL}^{\text{COMP}_i}$ . This may be tricky based on component type (processor, memory, IO, disk etc).
- Identify case study systems and evaluate these and other required metrics



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# Reliability Metrics Study Group: Hard Error Metrics

Bianca Schroeder

Computer Science Department  
University of Toronto



Slides based on discussions in phone con-call  
arranged by Pia and e-mail exchange with LANL folks.

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# Hard errors

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- What is a hard error?
  - A repeatable error, due to permanent hardware problem
- Why important?
  - Growing component count => more errors in future systems
  - Significant frequency: E.g. in DRAM an estimated 60% of uncorrectable errors due to hard errors.
- Our question:
  - What are the right metric(s) for hard errors?

# Why do we need metrics?

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- Good metrics should be quantities we can measure & that aid in:
  - Management of current systems
    - Predict interrupt frequency apps see
    - Predict component failures
  - Planning of future systems
    - Predict interrupt frequency of future systems
    - Determine requirements for components in future systems

# The standard metric: FIT

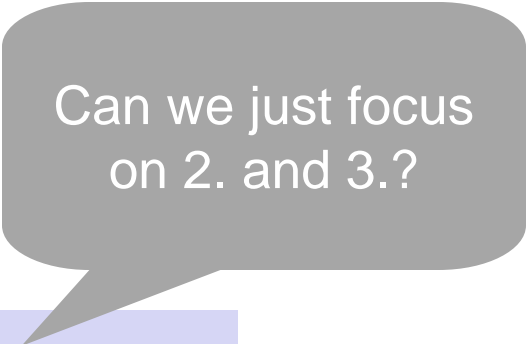
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- Frequency per time
  - FIT = failures in time per billion hours
  - Or at device level: FIT / Mbit
- Is FIT good enough?

# Is FIT good enough?

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- No, not all errors are created equal!
- Take into account impact:
  1. Detected & corrected
  2. Detected & uncorrectable => failure
  3. Undetected => silent data corruption / crash
- No, because:
  - Measure of ``fragility'' of system
  - Can be predictor of permanent component failure
  - 1. is often easier to measure than 2. and 3.



Can we just focus on 2. and 3.?

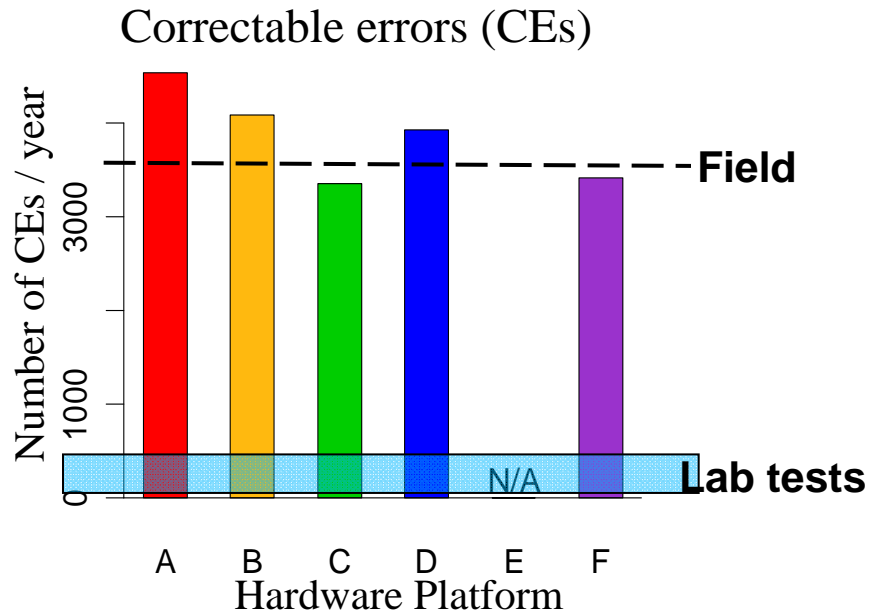
# Is FIT good enough?

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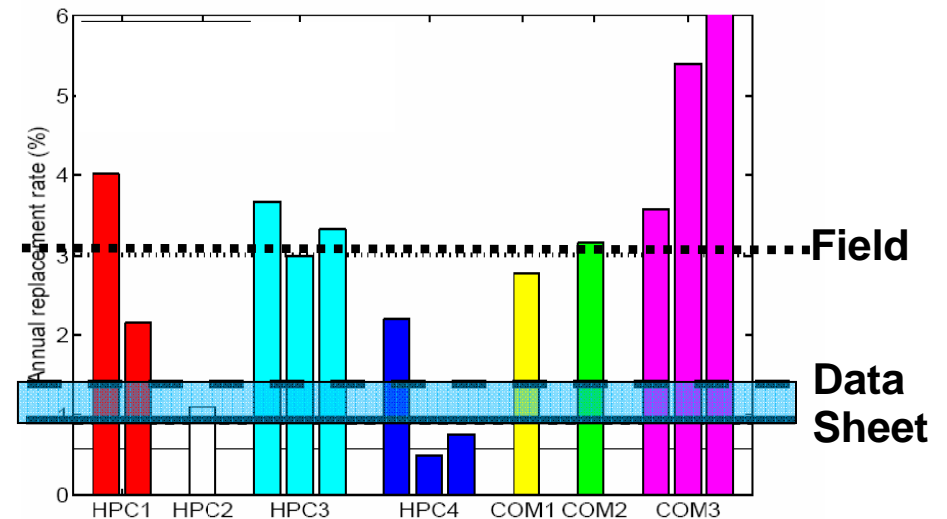
- No, error frequency depends on many factors:
  - Operating conditions (temperature)
  - Utilization / workload
  - Age
  - System configuration / interaction between components
  - .... any many others
- So, which do we take into account?
  - All possible factors => not practical
  - Only the relevant ones => what are those?
- Don't know, errors in the field not well understood ...

# Frequency of errors in today's systems

- Example 1: [sigmetrics'09]  
DRAM errors in the field



- Example 2: [FAST'06,TOS'07]  
HDD replacements in the field

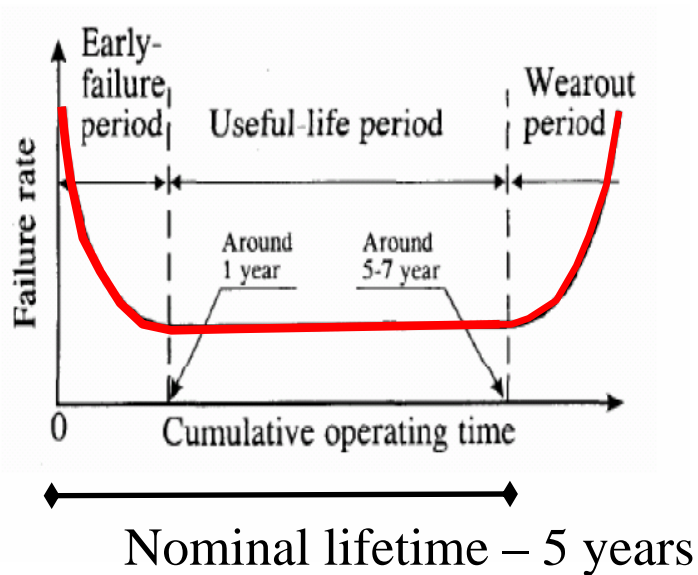


- Accelerated lab tests and vendor data sheets are not enough
- Need real field data!

# Effect of age?

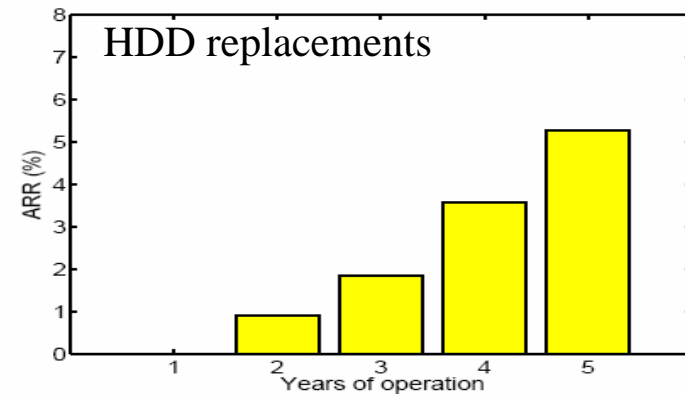
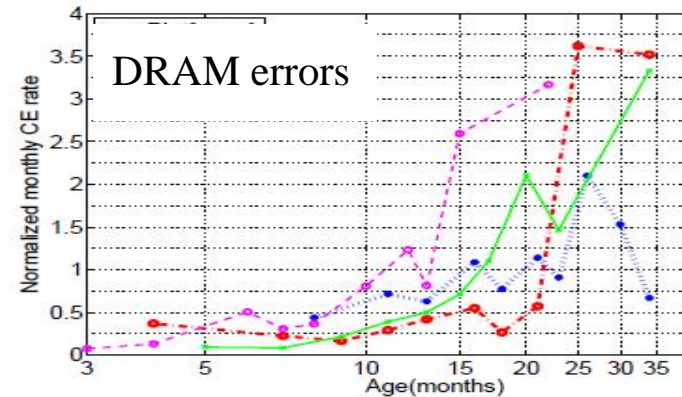
- Theory:

Little effect during nominal lifetime



- Practice: [FAST'06, sigmetrics'09]

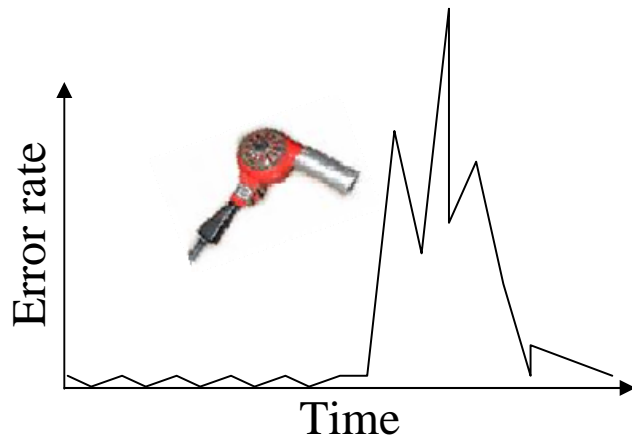
Surprisingly early wear-out  
Infant mortality no concern



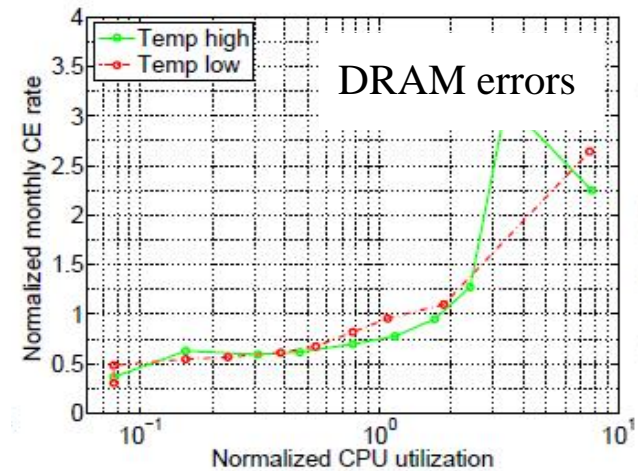
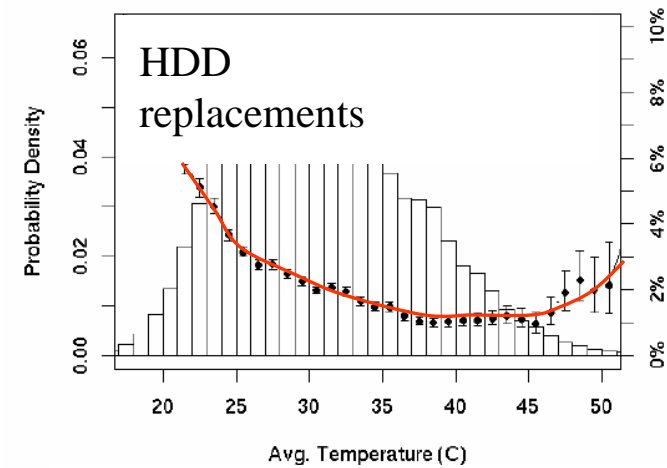


# Effect of temperature?

- Theory:  
Effect known from lab experiments



- Practice: [FAST'06, sigmetrics'09]  
Unclear effect in the field



# Conclusion

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- FIT alone is not enough
    - Need to distinguish different error modes / impact of error.
    - Take into account factors that impact FIT
  - But what factors to include?
    - Could include ALL possible factors
      - Impractical
    - Could include only relevant factors
      - But what are those?
  - Many open problems
    - Keep in mind what goals we have for metrics.
    - Need field data to guide the process.
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